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| SERIAL NUMBER 10/829,557 | FILING DATE 04/22/2004 RULE | CLASS 379 | GROUP ART UNIT 2645 | ATTORNEY DOCKET NO. 064198.0189 (LB1035) |
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** CONTINUING DATA *****

NONE

HP

** FOREIGN APPLICATIONS *****

NONE

HP

IF REQUIRED, FOREIGN FILING LICENSE GRANTED

** 07/06/2004

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|---|--|---------------------------|------------------------|-----------------------|----------------------------|
| Foreign Priority claimed 35 USC 119 (a-d) conditions met | <input type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> Met after Allowance | STATE OR COUNTRY TX | SHEETS DRAWING 3 | TOTAL CLAIMS 20 | INDEPENDENT CLAIMS 3 |
| Verified and Acknowledged | Examiner's Signature: <i>H. Patel</i> Initials: <i>HP</i> | | | | |

ADDRESS

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TITLE

User interface for "how to use" application of automated self service call center

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|----------------------------|---|--|
| FILING FEE RECEIVED | FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following: | <input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) |
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